

Built on a Foundation of Quality

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+ DREAM GROUP NEWSLETTER

Reg. No. CDGP 678 Issue No. 100, February 2020

BUSINESS UPDATES

"Protect Security Services Contract Renewal"



SUCCESS BEGINS WITH A DREAM

Dream Group W.L.L was built on a simple business philosophy of "Quality in Everything We Do". That value remains at the core of our business philosophy today, and is the foundation on which DREAM Group W.L.L continues to grow.

JAMAL ALKOOHEJI - CEO | PRESIDENT



One Call

COMPANY PROFILE OF THE MONTH



Mr. Mohan Baniya

EMPLOYEE OF THE MONTH



ISO - IMS

MANAGEMENT REVIEW MEETING

BUSINESS UPDATES

"Awarding of Group Employee Winner"



Ms. Fatima A. Jalil
Dream Pools S.P.C

Group Employee of the Month Winner have received a Certificate of Appreciation and Cash Bonus, awarded by Mr. Salman AlKooheji.

Congratulations!
from the CEO, COO and
all employees.

Keep up the good work!

PROTECT SECURITY SERVICES "Renewal of Contract"



Protect Security Services (PSS) retained its service contract with Bahrain World Trade Center (BWTC) for another 5 years. It is a great indication that the customers are happy with the services provided, thus delivering business sustainability.

Well done to PSS Team!

SUCCESS BEGINS WITH A DREAM

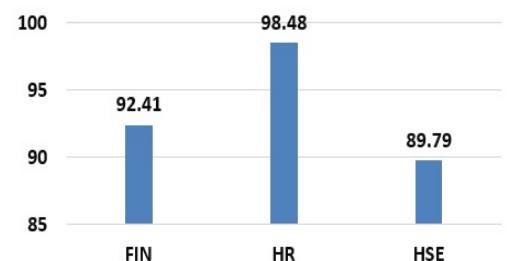
Dream Group WLL "Management Review Meeting"

As Dream Group continue to deliver the Quality, Occupational Health & Safety and Environmental Management System within the Group, the 4th Quarterly Management Review Meeting was held on 10th February 2020. The discussion was focused into continuous improvement of our processes within HR, Finance, HSE Department and DG Divisions: QZS, PSS, EFM, IPC, OC, DP, DI and DOFSS.

Also, the Q4-2019 Customer Survey result is shown in the following graph.



Monthly Service Customer Satisfaction Survey
Q4 2019 - Scores Achieved



A+

GROUP EMPLOYEE OF THE MONTH

**GROUP EMPLOYEE OF THE MONTH WINNER:
JANUARY 2020**

Congratulations to **Mr. Mohan Baniya** from the CEO and COO for achieving the Group Employee of the Month for Outstanding Services and hard work/dedication in his role as **Pest Control Technician in I Pest Control (IPC) Division.**



**GROUP EMPLOYEE OF THE MONTH RECOMMENDATIONS:
JANUARY 2020**

- QUICK ZEBRA SERVICES : Prakash Khadka
- I PEST CONTROL : Mohan Baniya

**COMPANY
Profile of the Month**

One Call provides Reactive Maintenance for Domestic and Commercial Customers



and Pool Cleaning Maintenance in Durrat Al Bahrain.

Services Available:

- Household maintenance contracts
- Plumbing
- Water proofing
- Electrical Testing, Repairs and Installations
- Carpentry
- Painting

- Tiling
- Air Condition (HAVC) maintenance
- Maintenance management for Planned Preventive Maintenance of commercial properties

Only Make "One Call" 8009 1111, We are here to help you with our 24/7 Professional Services



"Health, Safety & Environmental Forum"

Dream Group's Health, Safety and Environmental committee has conducted its 94th Health and Safety Forum to continuously monitor each Division's performance in delivering Health & Safety to all of their staff.



**Group
EVENTS
ACTIVITIES**

TOOLBOX TALK

In month of February 2020, trainings were conducted by Health & Safety officers/representatives at various Divisions: Quick Zebra Services, Protect Security Services, Executive FM and One Call discussing topic regarding Risk Assessment and Method Statement.

